

# Vitra

#### Vitra (s2) Instruction Manual



# Contents

# **Safety Instructions**

Page 3

# Installation Instructions

Page 4-5

# **Control Panel**

Page 6

# **Manual Operation**

Page 7

# **Connecting to WiFi**

Page 8-9

## **Controlling the heater**

Page 10-11

# **ERP Label**

Page 12-13

# **Warranty and Disposal**

Page 14

# **Safety Instuctions**

Read the manual before using the heater. Keep the manual for future reference.

Before use, check that the heater and its accessories are complete and intact.

The heater must be installed as per installation instructions. The heater must be plugged into a socket that meets the following requirements: AC 230V, frequency 50/60Hz.

The heater is only suitable for indoor use.

Do not use the heater near flammable or explosive materials.

Inserting items into the protective grill of the heater is strictly prohibited.

Do not touch the metal housing as it will get hot when the heater is in use. Set aside some time to let the heater cool before you turn it off and store it.

Unplug the heater if its out of use for a long time.

Prior to each use, make sure the heater is in good condition and intact. Do not plug in or use if the casing, wire or plug are damaged.

The heating element may be damaged if the heater is dropped or hit. Do not use the heater if the element is broken.

Unplug from the socket when moving or cleaning the heater. When disconnecting, flick the switch to the off position, then unplug. Do not pull the cable.

The heater must not be located immediately below an electrical socket-outlet.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person to avoid a hazard.

Avoid the use of an extension cord as this may overheat and cause a fire risk.

Never place the heater where it may fall into water.

**CAUTION**: some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable people are present.

**CAUTION**: never cover the heater. Covering the heater risks overheating and fire.

#### **Technical Data**

Туре	Voltage	Frequency	Power	Category
VIT10	230V	50/60HZ	1000W	1
VIT20	230V	50/60HZ	2000W	1

## **Installation Instructions**

Before installing, check that all parts are complete, and the product is intact.

The below clearances are required: Bottom = 50mm Top = 200mm Sides = 50mm

If you want to use the heater freestanding, please fit the Caldo / Vitra Feet, following the instructions below. Make sure the heater is mounted on a level, stable and clean surface.

#### **Freestanding Installation**

- 1. Make sure the heater is Off.
- 2. Put the heater upside down on a soft cotton cloth or carpet.
- 3. Fix the feet to the heater's base using the screws provided. Line up the holes in the base with the holes in feet. Put the screws through the holes and then tighten with a screwdriver.



# **Wall Mounted Installation**

#### Wall bracket

Both the Caldo and the Vitra are supplied with an installer friendly "H" style wall bracket assembly. Simply put the bracket to the wall, make sure it is straight and level and mark the holes. Drill and plug the wall and securely fasten the "H" bracket. The heater simply hooks onto the bracket and the small top lug moves across to secure the heater.

1. Take out the wall brackets and expansion screw out from the box and fix the screws onto the wall according to the distances between holes of the wall brackets, as depicted in the picture below.



2. Aim the 4 holes in the back of the heater to the 4 hooks on the wall bracket and push it on. Then slide into the slot to click on, as shown below.



3. Fix the wall bracket lock piece onto the bracket with screws, slide the lock piece into the locking slot on the back of the heater, then tighten the screw, as shown in the picture below.



## **Control Panel**



### **Boost Function**

From the control panel on the front of the Caldo and Vitra heaters, the user can boost the heating.

They have the option of 1 or 2 hours of Comfort temperature, which can be adjusted up/down using the  $\diamond$  icons. Once the boost period has expired, the heaters will return to Eco temperature. No other access can be obtained.

Eco Temperature = Resting set temperature when the heater is not in use. Factory default 15 c.

Comfort Temperature = Boosted temperature when in timed schedule. Factory default 21 c.

## **Manual Operation - Without WiFi**

The Vitra is primarily a WiFi controlled heater. However, for cases where WiFi connectivity is not available , the Vitra can be programmed manually using the control panel on the front of the heater.

- After switching on, the heater will beep once and enter standby mode. The **U** light will be illuminated.
- To initiate heating, press the 😃 button. The heater will then enter ECO mode. (Indicated by the 🕻 icon. )
- Eco mode is set to a default temperature of 15 degrees. Ideal for maintaining background heat. The Eco temperature can only be adjusted using the SolAire WiFi APP.

When you need more heat "Comfort" mode can be set. This allows the temperature to be "boosted" for either 1 or 2 hour(s). In this mode, the temperature can be set between 5 and 30 degrees.

- To enter "Comfort" mode press. The Display will blink and read 01 (1 hour boost). Press again and the display will read 02 (2 hour boost). Select the duration of the boost by leaving the desired time blinking
- After selecting 01 or 02, the display will stop blinking, then read 21. This is the heater's target temperature. The 🔀 icon will illuminate, indicating the comfort mode has been activated.
- Adjust the target temperature by pressing the < and > buttons.

Once the Comfort mode has concluded, the heater will automatically resume Eco mode.

To adjust the display's brightness, press the 🗘 button.

There are 3 levels of brightness: Full, Dimmed and Off.

## **Connecting to WiFi**

1. Download the APP onto your smart phone or tablet. You can find the app by scanning the QR code below or searching "SolAire WiFi IQ" in the Google Play or Apple app store.



2. You will need to create an account, unless you already have an account. Create an account by tapping Register.

••••• 中国称动 令	1:53 PM Login	© 32% ■ → Register	••••••中国移动 令 くBack	1:58 PM Register	֎ 31% ■	••••• 中国移动 夺 くBack	1:46 PM Register	֎ ≁ 34% ■
Country / Region Armenia +374 >		Armenia +374 >		Verification code is sent to your phone: +86 15700085876				
Mobile numbe	er/E-mail		Mobile numb	er/E-mail		Verification C	>ode	
Password		Q	WODIE Humb			Please input	password	ø
Sign in with SMS v	rerification I	Forgot password						

The device will automatically determine your country, although you can change this if necessary. Enter your phone number or email address. If you enter a phone number, a verification number will be sent to your phone: enter this number to verify, then create a password. If you enter your email address, you'll just need to create a password.

3. Put the heater in WiFi connection mode. This is indicated by the flashing WiFi icon. If the WiFi icon is not flashing, go to standby mode and hold down the display button for 10 seconds untill the heater beeps.

4. Once the WiFi Icon is flashing, go to the app and press Add a Device. Select the device type (heater) and confirm that the indicator is flashing. You will then be prompted to enter your WiFi password. This allows the app to find your heater using your WiFi.



8

8

5. The app will then display its connecting screen. **Connecting Now** If the heater fails to connect, press and hold the 🗘 button for 3 seconds. 12% It will switch to its secondary connection (AP) mode. Then follow the steps on the App for the AP mode. Make sure your phone and device are as close to your router as possible. Searching for Device Registering device to the cloud Initializing your Device 2 "al "al 60% IED 1 Add Device The heater will beep and display a solid WiFi icon once 6. the device is connected. The app will confirm the heater has been added. Succesfully Added 1 Device(s) You can now name the device, share it with family members, or proceed to scheduling your heating. smart heater /

Share with Family	
Done	

## Using the WiFi App

You can use the app to control multiple devices. The status of your devices is shown on the device list:

- Offline (device is turned off at wall)
- Turned Off (device is in standby mode)
- Turned On (device is in heating mode)



When the heater is online, tap the device name to go to the control interface. Note: when the heater is offline, you will not be able to control it with the app.

#### **Controlling the Heater**



When the heater is online, tap the device name to go to the control interface. Note: when the heater is offline, you will not be able to control it with the app.

#### **Temperature calibration**

If the heater reports a temperature that differs from the actual room temperature the thermostat can be re calibrated.

Adjust the actual temperature until it matches your room's temperature, Click the thermometer icon adjust the temperature detected by the heater.

to

## Using the WiFi App

You can create a heating schedule to program the heater through the day.

The APP displays the schedule as a graph. Tap and Drag your finger on the screen to programme the heater.

The App will then let you pick from 3 heating modes: Comfort, Eco and Anti Frost. The temperature of these heating modes can be set to any temperature the you desire



#### **Other Features**

#### Scenes

"Scenes" bring all your devices together to respond to environmental conditions. Triggers of events include the temperature, humidity levels, air quality, sunrise and sunset, and device behavior. Only devices connected to the app can be used in scenes.

#### Sharing

You can share control of your devices with family members. Go to "device sharing", toggle which devices you want to share, and tap Share with New Member. You can then add their email address or phone number. If they have the app, the device will appear on their device list. If they don't have the app, they will be sent a link to download the app.

Note you can only share to numbers and email addresses that are connected to app- compatible devices: smartphones or tablets.

#### Voice integration

Smart Life is compatible with both Amazon Echo and Google Home.



#### **1000W ERP LABEL**

Model identifier(s): CAL	DO 1000W						
Item	Symbol	Value	Unit	ltem	Unit		
Heat output				Type of heat input, for electric storage local space heat-			
Nominal heat output	Pnom	1.0	kW	manual heat charge control, with integrat- ed thermostat	No		
Minimum heat output (indicative)	Pmin	0.00	kW	manual heat charge control with room and/ or outdoor temperature feedback	No		
Maximum continuous heat output	Pmax,c	1.0	kW	electronic heat charge control with room and/or outdoor temperature feedback	No		
Auxiliary electricity con- sumption				fan assisted heat output	No		
At nominal heat output elmax N/A kW <b>Type of heat output/ro</b>				Type of heat output/room temperature cor	trol (select		
At minimum heat output	elmin	N/A	kW	single stage heat output and no room tem-	No		
In standby mode	elSB	0.00089	kW	Two or more manual stages, no room tem- perature control	No		
				with mechanic thermostat room tempera- ture control	No		
				with electronic room temperature control	No		
				electronic room temperature control plus	No		
				electronic room temperature control plus	Yes		
				Other control options (multiple selections p	ossible)		
				room temperature control, with presence	No		
				room temperature control, with open win-	No		
				with distance control option	Yes		
				with adaptive start control	No		
				with working time limitation	No		
				with black bulb sensor	No		
Contact details	Sol*Aire Hea	ting Product	s Limited				

#### 2000W ERP LABEL

Model identifier(s): CALDO 2000W							
Item	Symbol	Value	Unit	Item	Unit		
Heat output				Type of heat input, for electric storage local space heat-			
Nominal heat output	Pnom	2.0	kW	manual heat charge control, with integrat- ed thermostat	No		
Minimum heat output (indicative)	Pmin	0.00	kW	manual heat charge control with room and/ or outdoor temperature feedback	No		
Maximum continuous heat output	Pmax,c	2.0	kW	electronic heat charge control with room and/or outdoor temperature feedback	No		
Auxiliary electricity con- sumption				fan assisted heat output	No		
At nominal heat output	elmax	N/A	kW	Type of heat output/room temperature control (select			
At minimum heat output	elmin	N/A	kW	single stage heat output and no room tem-	No		
In standby mode	elSB	0.00089	kW	Two or more manual stages, no room tem- perature control	No		
				with mechanic thermostat room tempera- ture control	No		
				with electronic room temperature control	No		
				electronic room temperature control plus	No		
				electronic room temperature control plus	Yes		
				Other control options (multiple selections p	ossible)		
				room temperature control, with presence	No		
				room temperature control, with open win-	No		
				with distance control option	Yes		
				with adaptive start control	No		
				with working time limitation	No		
				with black bulb sensor	No		
Contact details Sol*Aire Heating Products Limited							

#### Correct Disposal of this product



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

#### **Warranty Information**

- The manufacturer provides warranty in accordance with the legislation of the customer's own country of residence, with a minimum of 1 year, starting from the date on which the appliance is sold to the end user.
- The product has a 2 year Guarantee in the UK
- The warranty only covers defects in material or workmanship.
- The repairs under warranty may only be carried out by an authorized source. When making a claim under the warranty, the original bill of purchase (with purchase date) must be submitted.

The warranty will not apply in cases of:

- Normal wear and tear
- Incorrect use, e.g. overloading of the appliance, use of non-approved accessories
- Use of force, damage caused by external influences
- Damage caused by non-observance of the user manual, e.g. connection to an unsuitable mains supply or noncompliance with the installation instructions
- Partially or completely dismantled appliances

Sol\*Aire Heating Products Big Shed New Row DL11 7AW Email: info@solairehp.co.uk Tel: 01325717899